D Access Providers

Introduction

This appendix provides some starting points for researching the best way to gain access to the Internet. Currently there are three access methods:

- direct connection
- SLIP or PPP
- Internet Adaptor

NCSA does not provide support for any connection method. You must work with an access provider to get connected to the Internet. If you experience problems with your connection, contact your access provider.

SLIP and PPP

Access providers offer SLIP or PPP connections for a fee.

SLIP stands for Serial Line Internet Protocol. A SLIP connection lets you use a modem and phone lines to connect to the Internet without connecting to a host computer. *PPP* stands for point-to-point protocol and is another type of modem/phone line connection to the Internet. Both SLIP and PPP can be used with NCSA Mosaic for full information-access functionality.

Sources of Information

Below are a few sources of information about online service. Many other books exist—check your local bookstore. Most computer magazines list information about Internet access.

Magazine

INTERNET WORLD (ISDN 1064-3923)
Mecklermedia Corporation
11 Ferry Lane West
Westport, CT 06880
203-226-6967
meckler@junc.net or 70373,616 (CompuServe)

Books

Internet Access Providers: An International Resource Directory
(ISDN 0-88736-831-X) by Greg Notess

TCP/IP for the Internet: The Complete Buyer's Guide to Micro-Based TCP/IP Software

Both are available from:

Mecklermedia Corporation
11 Ferry Lane West
Westport, CT 06880
1-800-632-5537

Resource Providers

Access providers are listed alphabetically. Not all providers may be available in all areas.

NCSA does not endorse any source of information or provider. The information here is for reference only. Prices, addresses, and toll-free phone numbers were accurate at the time of publication.

Information about providers is also available online:

`http://www.ncsa.uiuc.edu/SDG/Software/Mosaic/Providers.html`

America Online

America OnLine
8619 Westwood Center Drive
Vienna, VA 22182-2285
1-800-827-6364

CompuServe

CompuServe, Inc.
5000 Arlington Centre Boulevard
P.O. Box 20212
Columbus, OH 43220
1-800-848-8199

Delphi

Delphi Internet Services Corporation
1030 Massachusetts Avenue
Cambridge, MA 02138
1-800-695-4005

eWorld

Apple Computer, Inc.
20525 Mariani Avenue
Cupertino, CA 95014
1-800-775-4556

GEnie

General Electric Information Services
401 North Washington Street
Rockville, MD 20849-6403
1-800-638-9636

BBS Update

NovaLink Interactive Networks
200 Friberg Parkway, Suite 4003
Westborough, MA 01581-1581
1-800-274-2814 (voice)
1-800-937-7644 (modem)

Prodigy

Prodigy Services Company
445 Hamilton Avenue
White Plains, NY 10601
1-800-776-3449